

# Automated e-Governance Programs



Enhancing administrative control and safeguarding revenues for Government

Citizen today demand greater responsiveness from governmental bodies, along with transparency and increased access to information. To cater to the increased service demands from the public and faced with tighter budgets, Government organisations are tapping into fresh thinking and innovative approaches to empower the mobile citizenry and enable businesses and communities to thrive. There exists an ever-increasing need for administrations across the globe to provide services promptly and in a cost-effective manner.

Bodhtree's automated e-Governance platform leverages Salesforce and the Force.com platform, to not only automate existing processes but also helps simplify administration. Integrating various departments virtually, our secure solution helps enhance collaboration and provides real-time reporting, while bringing citizens closer to the government. By leveraging our automated platform, Government departments can further enhance the quality of citizen services provided by them.

At Bodhtree, we combine technology and thought leadership with extensive experience to address the challenges faced by Government organizations across United States and India. Our solution enables end-to-end automation of key government processes to provide next generation governance service delivery by leveraging advancements in Information and Communication Technology (ICT) across functions and departments.

## Benefits for Government Organizations

Ease of use	Transparency	Financial awareness
<ul style="list-style-type: none"> <li>Built using the latest technologies, our solution is easy to deploy and adopt</li> <li>Keeping employee preferences in mind, the solution is designed for employee usage convenience</li> </ul>	<ul style="list-style-type: none"> <li>Introduce greater level of transparency in the functioning of departments</li> <li>Set departmental goals and gain an insight into the real-time visibility of each task</li> </ul>	<ul style="list-style-type: none"> <li>Track financial goals and expedite the collection process</li> <li>Focus on increasing revenues through the usage of automation and greater collaboration between departments</li> </ul>
Enhanced departmental insight	Unified cohesive platform	Real time reporting
<ul style="list-style-type: none"> <li>Monitor the overall performance of the department</li> <li>Gain insights into pending files, metrics and track backlogs, and create mitigation processes</li> </ul>	<ul style="list-style-type: none"> <li>Maintain a single repository that is accessed by major stake holders</li> <li>Eliminate redundancies</li> </ul>	<ul style="list-style-type: none"> <li>Access real-time reports and analytics</li> <li>Set custom reports and schedule reports across departments</li> </ul>

# A Brief case study – Excise department of south India's largest state



## Introduction

The Department of Prohibition and Excise has been mandated to enforce and regulate liquor trade in the state. The prime job of the department is to regulate, manufacture the supply of liquor, intoxicants and narcotics (for medicinal purposes), the statutory powers for which are discharged under several Excise and other acts.

A seamless automated process was required for the Excise Department to generate timely intelligent reports and comparisons to help in inventory management, managerial control, improved efficiencies and revenue record reconciliation on a daily basis. The objective is to safeguard revenue of the department and minimize the crime related to liquor. As a traditional practice the department monitors entire process of manufacturing liquor and its sales cycle. Quality is ensured at every stage of the manufacturing process. Our solution expedited the dissemination of information to the public and other departments in a transparent manner and streamlined the entire administrative activities.

## Value Proposition

- Easily adopted by various stake holders
- Better revenue mobilization
- Improved efficiency & revenue record reconciliation on daily basis
- Better compliance with statutory & regulatory norms
- Greater control on government data (ex: performance parameters monitored effectively)

Bodhtree offered a sustainable e-governance solution that helped in reducing manual hand-off that were hampering in department's revenue collection.

## About Bodhtree

Bodhtree enables enterprises to transform their business using Cloud services, Analytics, ERP, Application Development and Infrastructure Services. As a partner of industry-leading technology providers such as Salesforce, Oracle, SAP, Microsoft, IBM, etc., we deliver simple solutions that address complex business challenges of global SMBs and Fortune listed organizations.

Within State and Local Government, Bodhtree has a rich legacy of delivering public-facing web and mobile solutions, transforming outdated legacy and manual systems into powerful, intuitive and user-friendly applications for both State and Local Governmental bodies. From voter registration modules to technology solutions for transportation departments, our team has delivered a variety of projects to state and local agencies in New Jersey, South Carolina, Vermont, Rhode Island, Florida, Ohio, Michigan, Oregon, Washington, California and India. We have also provided custom application development and sales automation solution to defence and educational institutions in India.